



# Using Technology to Increase Student Involvement

**DEVRY FACULTY SYMPOSIUM  
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## WHO WE ARE

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  - Houston
  
- Matthew Hassanzadeh
  - Associate Professor
  - College of Business & Management
  - Miramar
  
- Kenneth Steinkruger
  - Senior Professor
  - College of Business & Management
  - Chicago





# THE ISSUE

The decrease in contact hours characteristic of new formats makes it difficult for us to:

1. Develop personal and professional relationships with students.
2. Assist students when they are having problems with content





## THE SOLUTION

- A set of low cost or no cost tools to support student interaction.
- Telephone resources
- Chat resources
- Remote assistance resources





# SKYPE

- Can be used to make phone calls and video phone calls for free from computer to computer.
- You can have conference calls with multiple people. <http://www.skype.com/>
- For a small charge of 2 cent per minute you can also make phone calls to regular phones.





## Free

Free to use between Skype contacts:



[Skype-to-Skype calls](#)

**Free**



[Transfer calls to people on Skype](#)

**Free**



[Video calls](#)

**Also free**



[Instant messaging and group IMs](#)

**This is free, too**



[Conference calls](#)

**Yep, still free**



[Forward calls to people on Skype](#)

**You guessed it - free**












## Pay As You Go

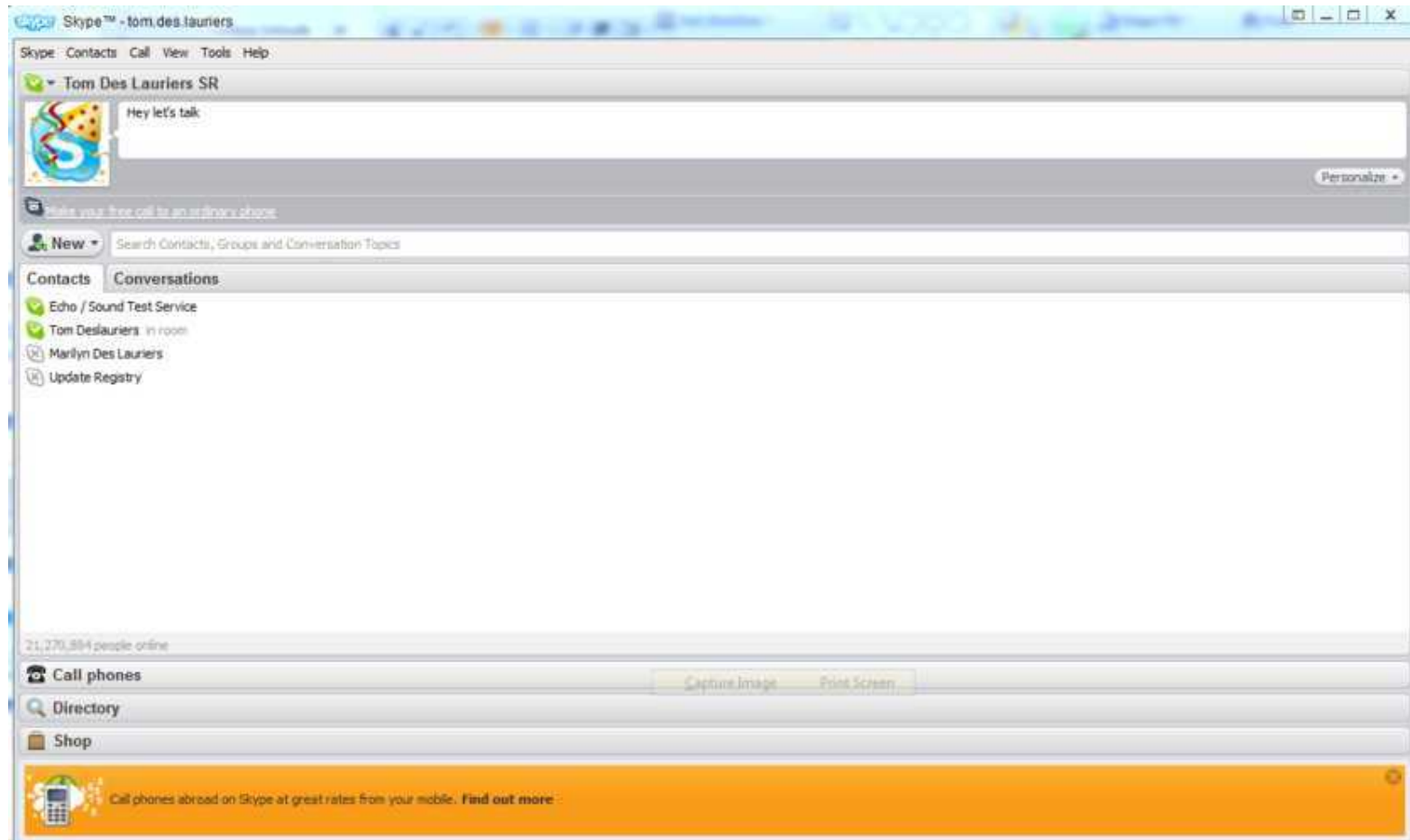
Pay as you go credit lets you call phone or mobile numbers when you need to. With Skype Credit, calls are charged at [low per-minute rates](#), plus [SMS messages](#) to mobiles both here and abroad are very cheap to send.

You can also use it to [pay for WiFi access](#) when you're out of the office (Mac only).

 <a href="#">Call phones and mobiles</a>	From \$ 0.021 per minute <sup>1</sup> <a href="#">see rates</a>
 <a href="#">Receive calls from phones and mobiles with an online number</a>	\$ 18 or \$ 60 (3 or 12 months)
 <a href="#">Send and receive voicemails</a>	\$ 6 or \$ 20 (3 or 12 months)
 <a href="#">Skype To Go number</a>	Available with any purchase of Skype Credit.
 <a href="#">Forward calls to phones</a>	From \$ 0.021 per minute <sup>1</sup> <a href="#">see rates</a>
 <a href="#">Send SMS messages</a>	From \$ 0,047 <a href="#">see rates</a>
 <a href="#">Transfer calls to phones and mobiles</a>	From \$ 0.021 per minute <sup>1</sup> <a href="#">see rates</a>

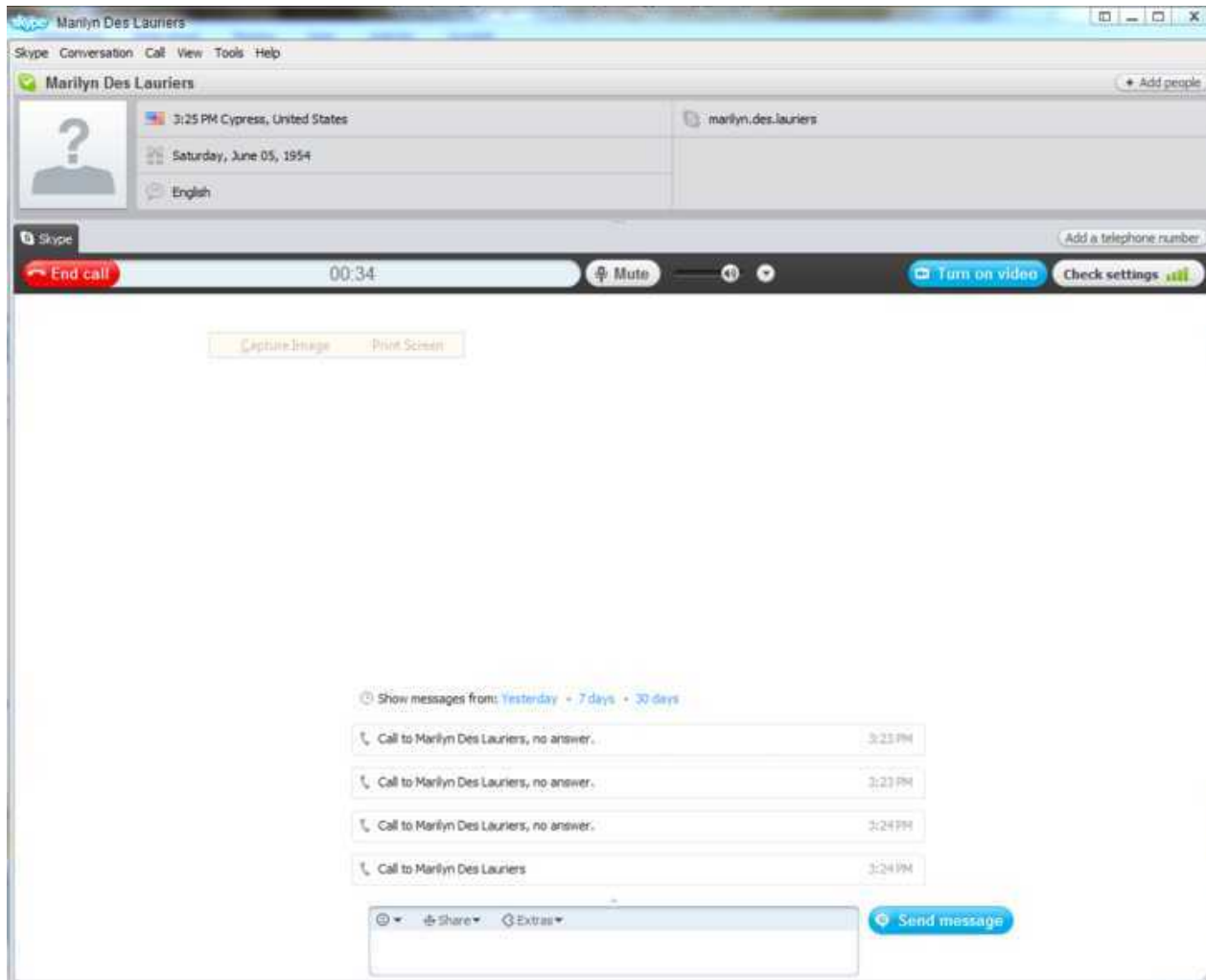


# SKYPE

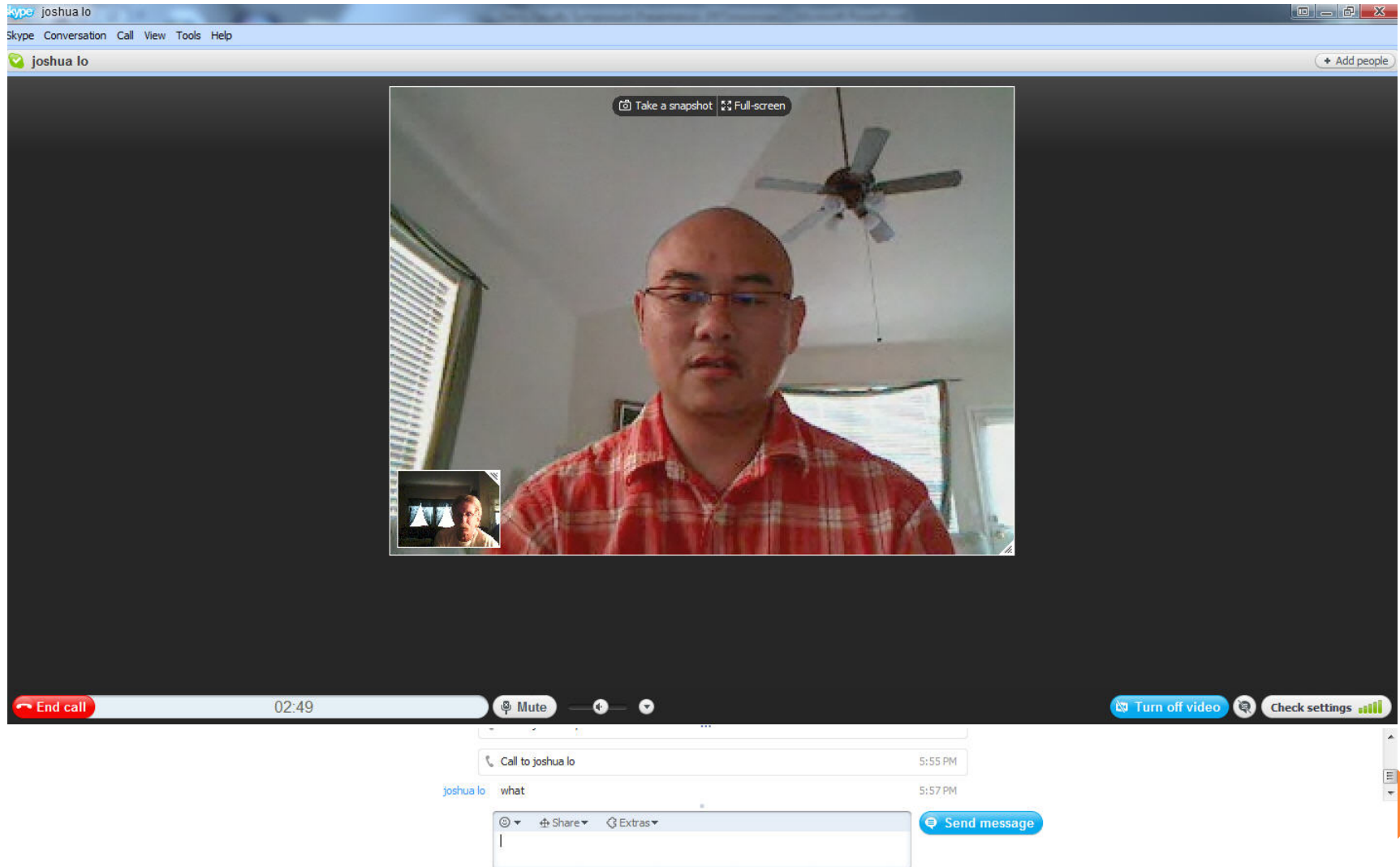




# SKYPE



# A VIDEO SKYPE SESSION



Creating a  
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ShortsCuts  
Blended  
Class Enr...

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CSC Class  
Links  
Pic

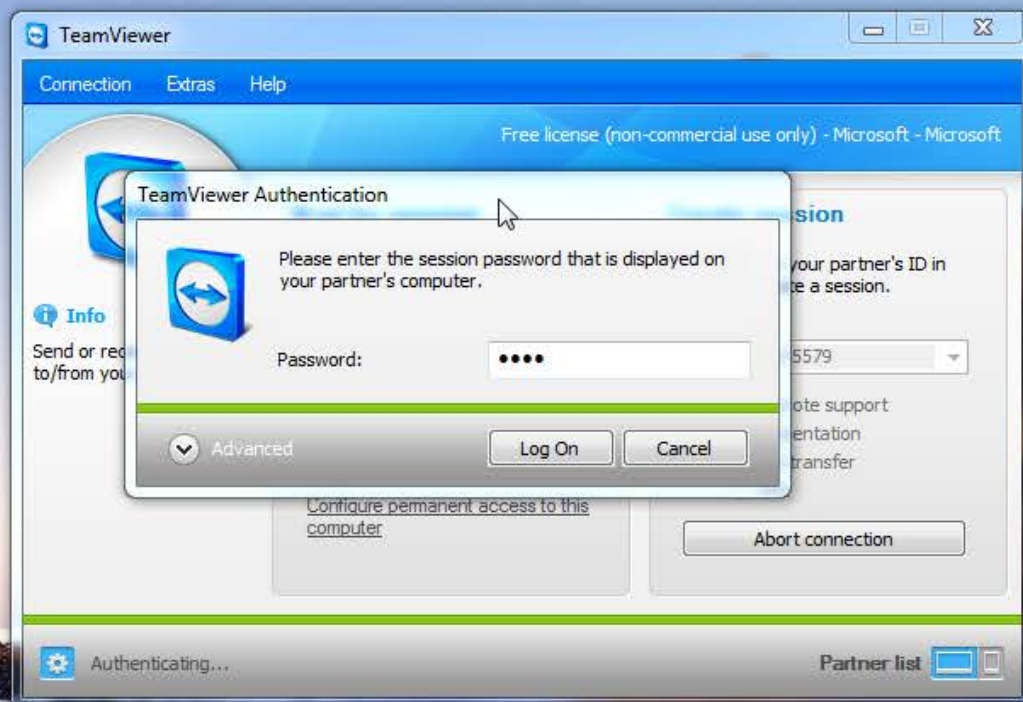
Clean disk  
with 1 click  
Adobe  
Reader 9

FotoMorph  
Devry Faculty  
Symposiu...

Beneton  
Movie GIF  
Devry Faculty  
Symposiu...

SocuSoft  
Web Vid...

PPSocuSoft...  
Video C...



# Link to Video

[http://www.tdeslauriers.com/TeamViewer Skype.exe](http://www.tdeslauriers.com/TeamViewer_Skype.exe)

[http://www.tdeslauriers.com/TeamViewer Skype2.avi](http://www.tdeslauriers.com/TeamViewer_Skype2.avi)

<http://tdeslauriers.com/YahooSession.avi>





# MAGICJACK

- Uses
- Pros
- Cons





# GOOGLE VOICE

- Uses
  - Pros
  - Cons
- 



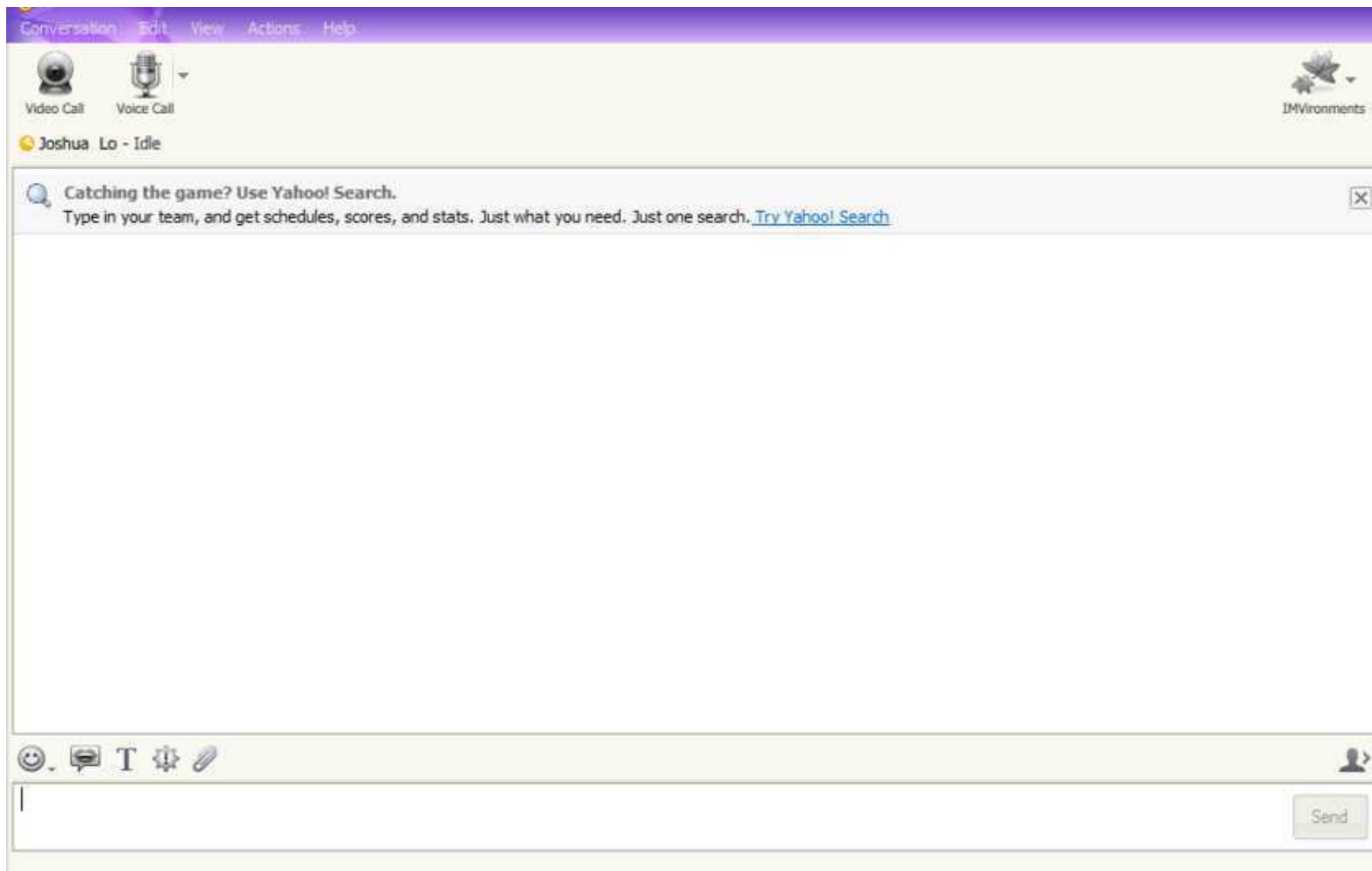
# YAHOO MESSENGER

- Uses
- Pros
- Cons

1. Yahoo to Chat
2. Yahoo Voice Phone Calls
3. Yahoo Video Phone Calls



# YAHOO MESSENGER







080\_87\_rest...

Adobe CS4  
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re to  
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culty  
siu...

HD  
p...

YAHOO! Messenger

Control Panel

Friends

Plug-ins



# E**C**OLLEGE

- eCollege Chat
  - eCollege Class Live Chat
  - Uses
  - Pros
  - Cons
- 

# ECollege Chat with Room Setup

The screenshot displays the ECollege Chat interface. At the top, a navigation bar includes links for Course Admin, Gradebook, Email, Chat (highlighted), Doc Sharing, Dropbox, and Weblography. The University logo is on the right. Below the navigation bar, there's a 'Chat' section with a 'Help' button. A tabbed interface shows 'Chat' and 'ClassLive' tabs. Under the 'Chat' tab, there's a link to 'Add New Room'. The 'Chatrooms' section lists four rooms: Main, Red Room, Blue Room, and Yellow Room. Each room has a description, an 'Edit' button, and a 'Delete' button. To the right of each room description is a 'View Chat Logs' link. At the bottom right, there are buttons for 'Capture Image' and 'Print Screen'.

Course Admin Gradebook Email **Chat** Doc Sharing Dropbox Weblography University

Chat Help

Chat ClassLive

[Add New Room](#)

**Chatrooms** Archives

[Main](#) [View Chat Logs](#)

This is the main discussion room for this course

[Edit](#)

[Red Room](#) [View Chat Logs](#)

This room is for studnets who will join me at 8 pm tonight to discuss this week assignment.

[Edit](#) [Delete](#)

[Blue Room](#) [View Chat Logs](#)

This room is for the studnets who will join me at 8:30 pm to discuss this weeks assignment.

[Edit](#) [Delete](#)

[Yellow Room](#) [View Chat Logs](#)

This room is for the studnets who will join me at 9 pm to discuss this weeks assignment.

[Edit](#) [Delete](#)

Capture Image Print Screen

# CLASS LIVE CHAT WITH TUTORIAL

The screenshot displays the ClassLive web application interface. At the top, a navigation bar includes links for Course Admin, Gradebook, Email, Chat, Doc Sharing, Dropbox, and Weblography. The main content area is divided into two sections: 'Chat' and 'ClassLive'. The 'ClassLive' section contains links for 'Lead Session' and 'Join Session', with instructions on how to lead or join a session. Below this is a 'Session Archives' section, which currently shows no archived sessions. Overlaid on the right side of the interface is a 'ClassLive Tutorial' window. This window, titled 'Tutorial: ClassLive - Windows Internet Explorer', displays a 'Welcome to ClassLive' message. It lists the topics covered in the tutorial: How to Set Your Connection Speed, ClassLive Main Environment, Raising Your Hand, Understanding Your Privileges, Sending Direct Messages, Using the Whiteboard, and Where to Find More Information. The tutorial is estimated to take 5-10 minutes to complete and includes navigation instructions. A 'next' button with a right-pointing arrow is visible at the bottom right of the tutorial content. The browser's status bar at the bottom indicates 'Done' and 'Internet | Protected Mode: Off'.

Course Admin Gradebook Email Chat Doc Sharing Dropbox Weblography

University

ClassLive

Help

Chat

ClassLive

ClassLive Tutorial

ClassLive

[Lead Session](#)

Only one instructor can lead a ClassLive session.

[Join Session](#)

Join a ClassLive session by clicking on the link above.

Session Archives

There are no archived ClassLive sessions for this course.

Tutorial: ClassLive - Windows Internet Explorer

[http://www.devryu.net/ec/content/wbrdTutorial/Ella\\_tutorial.learn?CourseID=3978613](http://www.devryu.net/ec/content/wbrdTutorial/Ella_tutorial.learn?CourseID=3978613)

## Welcome to ClassLive

This tutorial introduces you to the ClassLive environment and is organized into the following topics:

- How to Set Your Connection Speed
- ClassLive Main Environment
- Raising Your Hand
- Understanding Your Privileges
- Sending Direct Messages
- Using the Whiteboard
- Where to Find More Information

This tutorial will take approximately 5-10 minutes to complete. Navigate between topics using the arrow buttons located at the bottom right corner of the screen. (Page 1 of 19)

Close Window

next

Done Internet | Protected Mode: Off 100%



# WINDOWS MESSENGER

- Uses
- Pros
- Cons





# REMOTE ASSISTANCE

- What it is
- Uses





# WINDOWS REMOTE ASSISTANCE

- Pros
- Cons





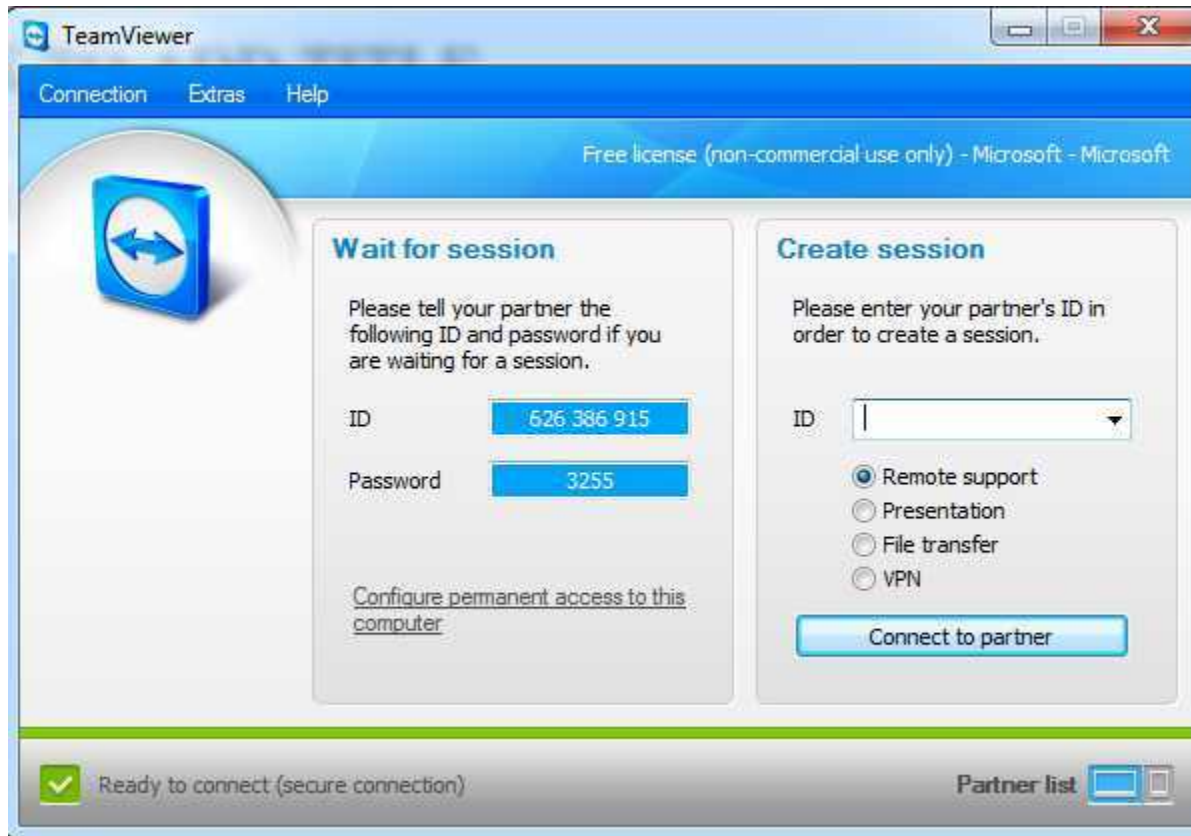
# TEAMVIEWER

- Allows a person on one end to take total control of the other computer, can be used to help a student when they are having a problem to see the screen and show them what you are asking or telling them to do.
- Very useful when a student is having a computer related problem or a problem in Visual Studio, you can connect and see what they are doing wrong and show them how to do it correctly





# TEAMVIEWER





# WRAP-UP



# SOURCES

- [www.skype.com](http://www.skype.com)
- [www.teamviewer.com](http://www.teamviewer.com)
- [www.magicjack.com](http://www.magicjack.com)
- [www.google.com/googlevoice/about.html](http://www.google.com/googlevoice/about.html)
- [messenger.yahoo.com/](http://messenger.yahoo.com/)
- [home.live.com/](http://home.live.com/) (Windows Messenger)



# CONTACT US

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  - tdeslauriers@devry.edu
- Matthew Hassanzadeh
  - 954-499-9855
  - mhassanzadeh@devry.edu
- Kenneth Steinkruger
  - 312-697-2580
  - ksteinkruger@devry.edu



- This ends the presentation but original slides are kept for our reference.







## KENNETH STEINKRUGER SENIOR PROFESSOR

- Using Technology to Increase Student Involvement
- X
- X
- X
- X
- X







## MATTHEW HASSANZADEH, ASSOCIATE PROFESSOR

- What is happening with technology.
- What are its impact on learning and teaching.
- What should we as educators be concerned about.
- Here is a film footage I can use to reinforce the above topics. (Can use the link or link to the video on the local HD.
- 
- <http://www.youtube.com/watch?v=K3by-liBTTE>
- 





## TOM DES LAURIERS ASSISTANT PROFESSOR

- Hi before we start many people have said that blended mode of teaching has reduced the amount of interaction that we have with are students, I would say that they have not or are not using some the software's that I will show you today to increase the interaction with our students outside the classroom. Remember that the learning should start before they arrival for the f2f meeting and then continue after the f2f meeting. I would like to take a few minutes of your time to show just four software's that I use to help increase the interaction with my students.



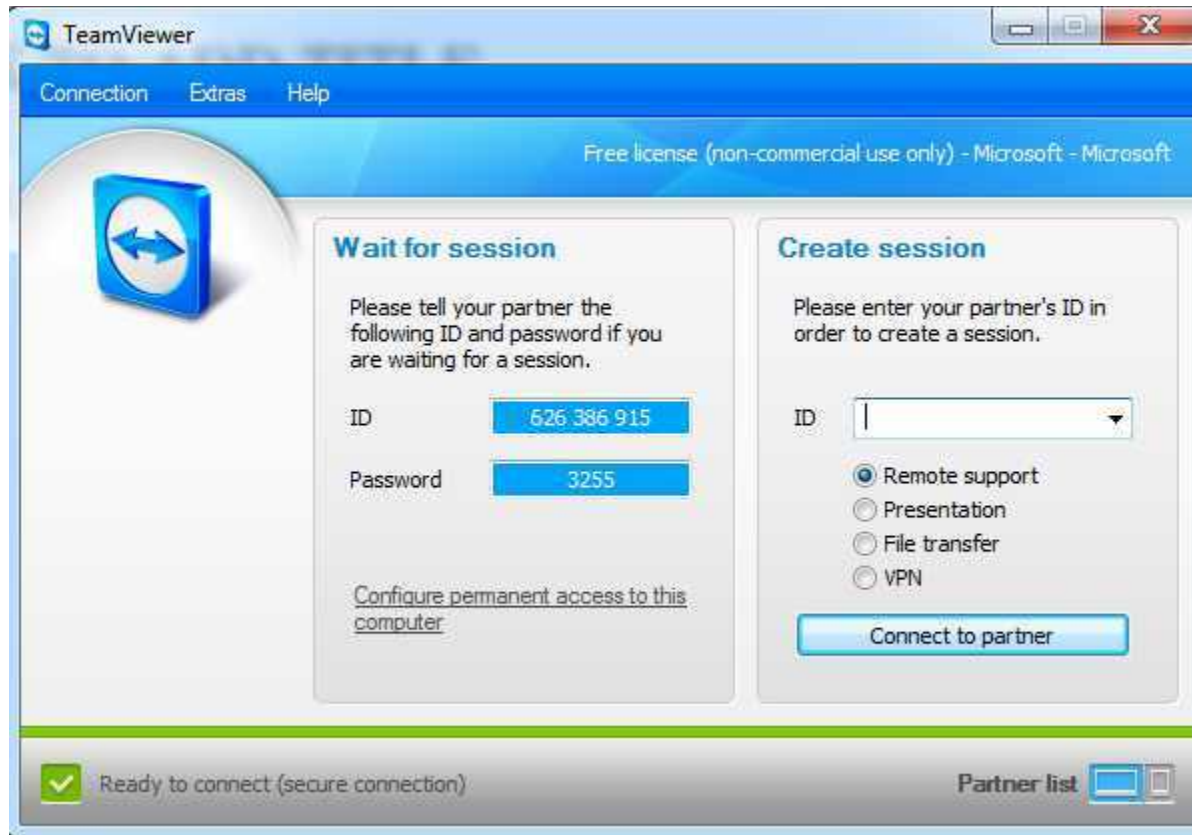


## TOM DES LAURIERS ASSISTANT PROFESSOR

- The first of the four different software's I will be showing how to use is:
- 1) Team View – Can be download and used by non-commercial users for free at the following url: <http://www.teamviewer.com/index.aspx>
  - Allows a person on one end to take total control of the other computer, can be used to help a student when they are having a problem to see the screen and show them what you are asking or telling them to do.
  - Very useful when a student is having a computer related problem or a problem in Visual Studio, you can connect and see what they are doing wrong and show them how to do it correctly.



# TEAM VIEWER



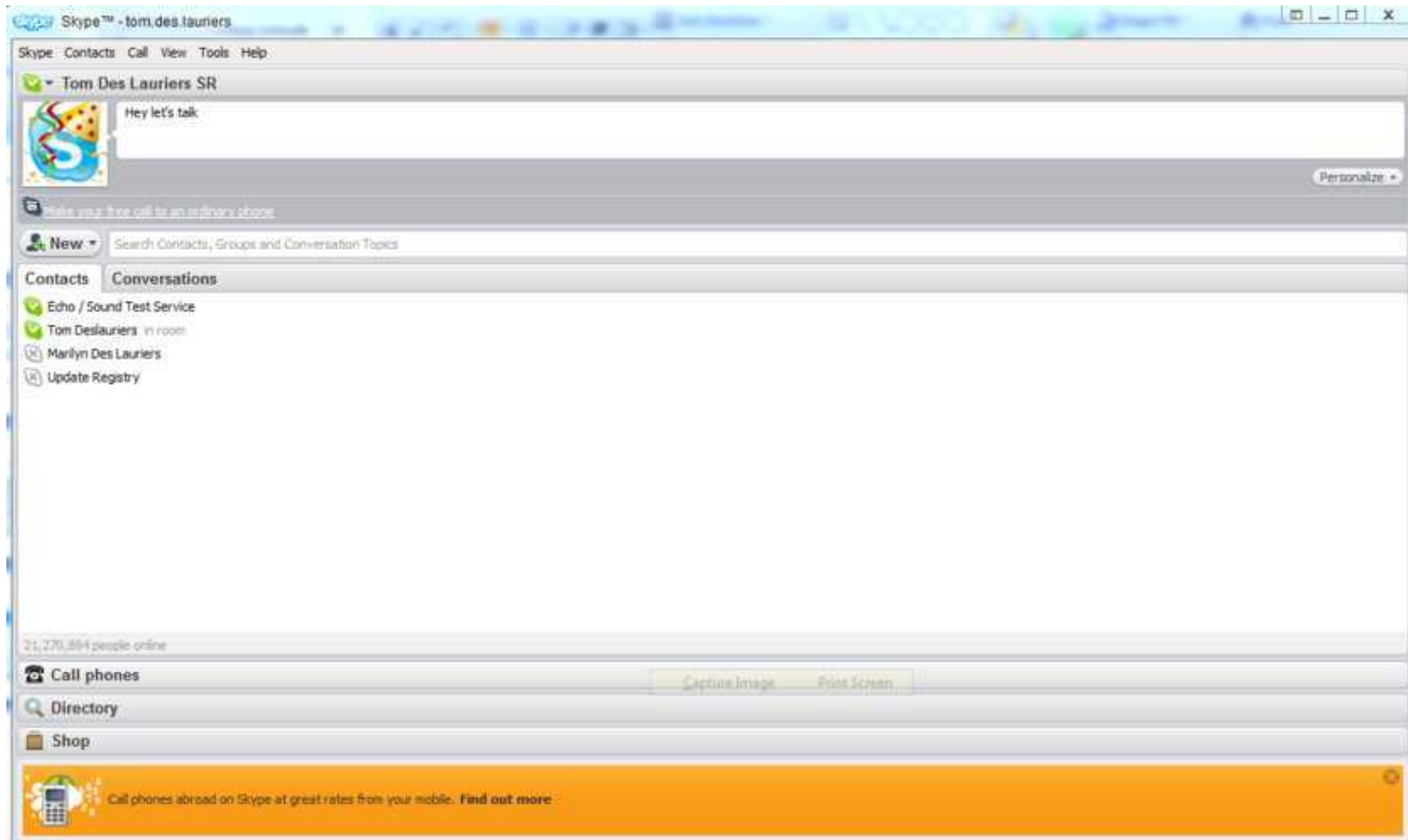


## SKYPE

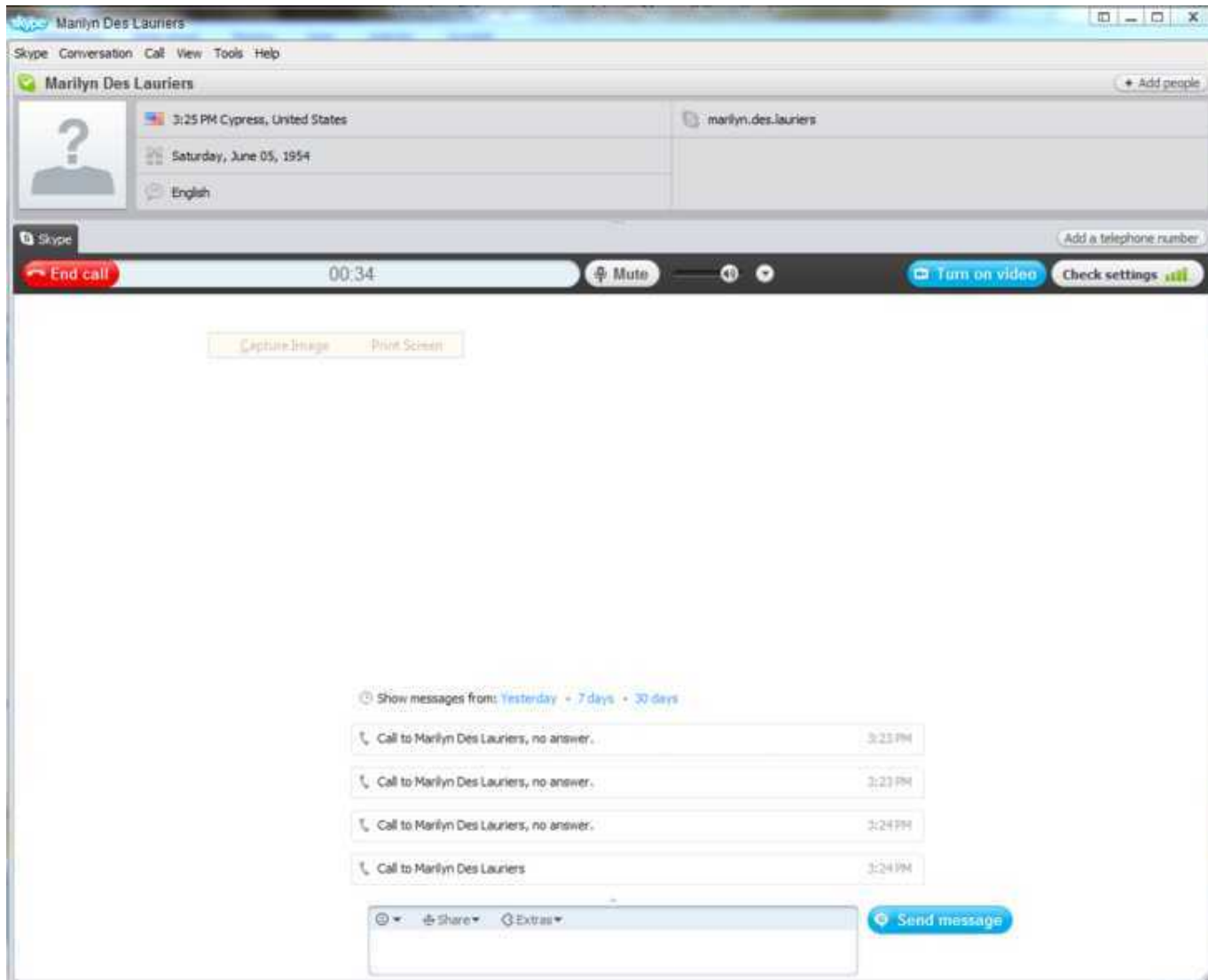
- The second software I will be showing how to use is.
- 1) Skype— Can be download and used for free at the following url:  
<http://www.skype.com/welcomeback/>
- Can be used to make phone calls and video phone calls for free from computer to computer.
- You can have conference calls with multiply people.
- For a small change of 1 cent per minute you can also make phone calls to regular phones.



# SKYPE



# CONNECTED SKYPE



# E-COLLEGE CHAT AND CLASS LIVE CHAT

- The third software I will be showing you how to use is.
- 1) E-College Chat
- 2) E-College Class Live Chat





# E-COLLEGE CHAT WITH ROOM SETUP

[Course Admin](#) | [Gradebook](#) | [Email](#) | **Chat** | [Doc Sharing](#) | [Dropbox](#) | [Weblography](#) University

Chat

Help

Chat

ClassLive

[+ Add New Room](#)

**Chatrooms**

**Archives**

[Main](#)  
This is the main discussion room for this course  
[Edit](#)

[View Chat Logs](#)

[Red Room](#)  
This room is for studnets who will join me at 8 pm tonight to discuss this week assignment.  
[Edit](#) [Delete](#)

[View Chat Logs](#)

[Blue Room](#)  
This room is for the studnets who will join me at 8:30 pm to discuss this weeks assignment.  
[Edit](#) [Delete](#)


[View Chat Logs](#)

[Yellow Room](#)  
This room is for the studnets who will join me at 9 pm to discuss this weeks assignment.  
[Edit](#) [Delete](#)

[View Chat Logs](#)

Capture Image

Print Screen



# CLASS LIVE CHAT WITH TUTORIAL

The screenshot displays the ClassLive web interface. At the top, a navigation bar includes links for Course Admin, Gradebook, Email, Chat, Doc Sharing, Dropbox, and Weblography. The 'Chat' link is highlighted. Below this, a 'ClassLive' header is visible. The main content area is divided into two sections: 'Chat' and 'ClassLive'. The 'ClassLive' section contains a 'Lead Session' link and a 'Join Session' link. Below these links, a message states: 'Only one instructor can lead a ClassLive session. Join a ClassLive session by clicking on the link above.' The 'Session Archives' section below indicates: 'There are no archived ClassLive sessions for this course.'

Overlaid on the right side of the interface is a 'Tutorial: ClassLive - Windows Internet Explorer' window. The address bar shows the URL: [http://www.devryu.net/ec/content/wbrdTutorial/Elli\\_tutorial.learn?CourseID=3978613](http://www.devryu.net/ec/content/wbrdTutorial/Elli_tutorial.learn?CourseID=3978613). The window title is 'Tutorial: ClassLive - Windows Internet Explorer'. The main content of the tutorial window is titled 'Welcome to ClassLive' and lists the following topics:

- How to Set Your Connection Speed
- ClassLive Main Environment
- Raising Your Hand
- Understanding Your Privileges
- Sending Direct Messages
- Using the Whiteboard
- Where to Find More Information

Below the list, a message states: 'This tutorial will take approximately 5-10 minutes to complete. Navigate between topics using the arrow buttons located at the bottom right corner of the screen. (Page 1 of 19)'. At the bottom right of the tutorial window, there is a 'next' button with a green arrow pointing right. The bottom of the browser window shows the status bar with 'Done', 'Internet | Protected Mode: Off', and a volume icon.

# YAHOO MESSENGER

- The fourth software I will be showing how to use today is:
- 1) Yahoo to Chat
- 2) Yahoo Voice Phone Calls
- 3) Yahoo Video Phone Calls.



# YAHOO CHAT / VOICE OR VIDEO CALL

